



Dear Customer,

The Lumen Tree team is delighted to welcome you and would like to thank you for registering for your personal account.

To help us better understand your requirements and offer the most suitable solution for landscape design and site development, please prepare your answers to a few questions and send them to the company's official email address: **support@lumentreeltd.com**.

Please include the following information in your email:

1. **What type of service are you interested in:** landscape design, planting, 3D visualisation, consultation or project supervision?
2. **For which type of property do you require the services:** a private house, a commercial property, a residential complex, a park area, a garden plot or another type of site?
3. **In which country and in which area is the project planned to be implemented?**
4. **What is the main purpose of your enquiry:** site improvement, creating a green space, renovating an existing space, or developing a new project from scratch?
5. **Do you require the selection of plants, materials, decorative elements, or a comprehensive turnkey solution?**
6. **Do you require a preliminary 3D visualisation of the future project?**
7. **Do you have any preferred project timelines, site-specific considerations or individual requirements that are important to take into account?**

Once we have received your details, one of our specialists will review your enquiry and contact you to discuss it further.

Thank you for contacting Lumen Tree. We appreciate your trust and look forward to helping you create a functional, aesthetic and eco-friendly space.

**Kind regards,
The Lumen Tree Team**